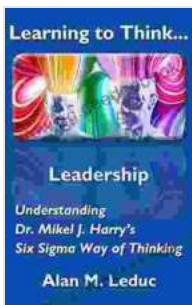


Understanding Dr. Mikel Harry's Six Sigma Way of Thinking

Dr. Mikel Harry is a world-renowned expert in quality management and the creator of the Six Sigma methodology. His Six Sigma Way of Thinking is a powerful approach to improving business performance by focusing on customer satisfaction, reducing defects, and improving efficiency.



Learning to Think... Leadership: Understanding Dr. Mikel J. Harry's Six Sigma Way of Thinking by Alan M. Leduc

★★★★★ 5 out of 5

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Print length : 214 pages
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The Six Sigma Way of Thinking is based on the following key principles:

- **Customer focus:** The customer is the most important stakeholder in any business, and all decisions should be made with the customer in mind.
- **Data-driven decision-making:** Data is essential for making informed decisions about how to improve business performance.

- **Continuous improvement:** Businesses should always be looking for ways to improve their processes and performance.
- **Employee involvement:** Employees are the key to success in any business, and they should be involved in all aspects of the improvement process.

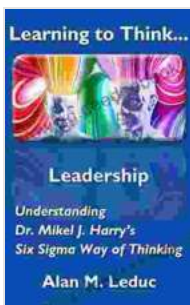
Businesses can apply the Six Sigma Way of Thinking to achieve success by following these steps:

1. **Define the problem:** The first step is to clearly define the problem that you want to solve. What are the symptoms of the problem? What are the root causes of the problem? What are the goals of the improvement project?
2. **Measure the problem:** Once you have defined the problem, you need to measure it so that you can track your progress. What are the key metrics that you will use to measure the success of your improvement project?
3. **Analyze the problem:** The next step is to analyze the problem to identify the root causes. What are the factors that are contributing to the problem? What are the potential solutions to the problem?
4. **Improve the process:** Once you have identified the root causes of the problem, you need to develop and implement solutions to improve the process. What changes can you make to the process to eliminate the root causes of the problem?
5. **Control the process:** Once you have implemented your solutions, you need to control the process to ensure that the improvements are

sustained. What systems and procedures can you put in place to ensure that the process continues to perform at a high level?

The Six Sigma Way of Thinking is a powerful approach to improving business performance. By focusing on customer satisfaction, reducing defects, and improving efficiency, businesses can achieve sustainable success.

Dr. Mikel Harry's Six Sigma Way of Thinking is a valuable tool for businesses that are looking to improve their performance. By following the key principles of the Six Sigma Way of Thinking and applying the steps outlined in this article, businesses can achieve sustainable success.



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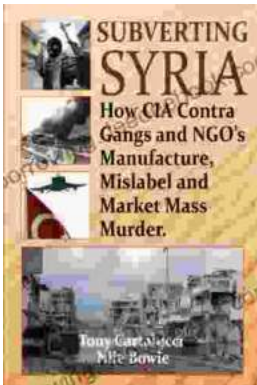
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